



*Serving society in the advancement of knowledge and
excellence in the study and profession of information systems.*



ISD2019 PROCEEDINGS ([HTTPS://AISL.AISNET.ORG/ISD2019/PROCEEDINGS2019](https://aisel.aisnet.org/ISD2019/PROCEEDINGS2019))

(<https://aisel.aisnet.org>).
About ISD2019

(<http://ais.site-ym.com/>)

The the 28th International Conference on Information Systems Development ([ISD2019 \(https://isd2019.isen.fr/\)](https://isd2019.isen.fr/)) was hosted by the Higher Institute for Electronics and Digital Training (ISEN Yncréa Méditerranée) in Toulon, France, August 28 – 30, 2019.

PREFACE

The theme of ISD2019 was Information Systems Beyond 2020. The conference focused on mutual influences between information systems and organizational structures, processes and people and promoted research of methodological issues and ways in which the IS designers and developers are transforming organizations and society through information systems.

The ISD2019 conference tracks focused on:

- Society, Trust, and Ethics in ISD
- Exploring New Media in ISD
- Information Systems Development Methodologies and Education
- Managing ISD
- Current Topics in ISD

INTERNATIONAL STEERING COMMITTEE

Chris Barry, *National University of Ireland, Galway*
Michael Lang, *National University of Ireland, Galway*
Henry Linger, *Monash University*
Christoph Schneider, *IESE Business School*

ISD2019 ORGANIZING COMMITTEE

Conference Co-Chairs: Alena Siarheyeva, Agnès Laville, Guillaume Pérocheau

RECOMMENDED CITATION

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SPRINGER VOLUME

A collection of the best papers will be published by Springer in the series "Lecture Notes in Information Systems and Organisation." For more information, see <http://www.springer.com/series/11237> (<http://www.springer.com/series/11237>) .

Browse the contents of ISD2019 Proceedings:

[Society, Trust and Ethics in ISD \(https://aisel.aisnet.org/isd2014/proceedings2019/Society\)](https://aisel.aisnet.org/isd2014/proceedings2019/Society)

[Exploring New Media in ISD \(https://aisel.aisnet.org/isd2014/proceedings2019/NewMedia\)](https://aisel.aisnet.org/isd2014/proceedings2019/NewMedia)

[Managing ISD \(https://aisel.aisnet.org/isd2014/proceedings2019/ManagingISD\)](https://aisel.aisnet.org/isd2014/proceedings2019/ManagingISD)

[Information Systems Development Methodologies and Education \(https://aisel.aisnet.org/isd2014/proceedings2019/ISDMethodologies\)](https://aisel.aisnet.org/isd2014/proceedings2019/ISDMethodologies)

[Current Topics in ISD \(https://aisel.aisnet.org/isd2014/proceedings2019/CurrentTopics\)](https://aisel.aisnet.org/isd2014/proceedings2019/CurrentTopics)